

FUCHS LUBRICANTS (SOUTH AFRICA) (PTY) LTD.

A Level 3 BEE Contributor

Fuchs Lubricants (South Africa) (Pty) Ltd.  
Reg. No. 2014/272890/07



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## QUALITY POLICY

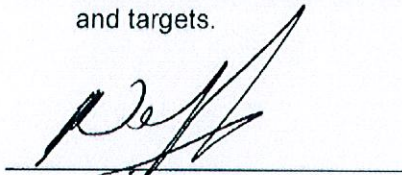
### Clause 5.3

We, the Employees of Fuchs Lubricants South Africa (Pty) Ltd wish to be recognised as the leading supplier of specialised lubricants to the automotive, industrial, food and mining industries of South Africa.

Fuchs Lubricants South Africa (Pty) Ltd will give customers total satisfaction by embedding in all those activities through the following objectives: Product Quality, Customer Satisfaction, Employee awareness and Supplier development.

In view of the above we are committed to:

- Ensuring that we, the management and staff are committed to the concept of Quality Management and to maintain a management system that meets the requirements of ISO 9001:2008 and ISO/TS16949:2009 standards and the relevant product specific requirements, and continually reviewing the system for its effectiveness.
- Ensuring that Customer needs are identified, communicated and that they are achieved.
- Implementing the principles of continuous improvement in all activities for the mutual benefit of the company and the customer.
- Continually increase the abilities and competencies of employees by means of communication and training.
- Review our performance, and that of our suppliers, in line with agreed key objectives and targets.

A handwritten signature in black ink, appearing to read "Paul Deppe", written over a horizontal line.

Signed: Paul Deppe

Managing Director of Fuchs Lubricants South Africa (Pty) Ltd

Date: 28/11/2016